

Decorative Concrete & Colored Concrete Customers

(This is important please read all of the document):

Danchanko Inc. takes great pride in the work that is being completed at your property and we work diligently to provide top quality service. However, sometimes there are factors out of our control that we want you to understand. So, we've put together this document so you can be more informed how the products react to environmental conditions that are out of our control.

First you must understand there are two kinds of color that get applied to a stamped concrete project:

- (1) Integral color is added to the concrete mix before installation begins, providing consistent color throughout the entire thickness of the concrete. Adding color, with only a common broom or troweled finish, provides a drastic aesthetic to plain concrete.
- (2) In addition, integral color is also used with a colored release agent, to create a stamped concrete finish that rivals any natural stone, brick, hardwood, or tile look, but has all of the benefits of concrete.
 - You must be aware that color samples are an approximation and they will vary by supplier and environmental conditions. If the colored concrete is broomed or stamped finished, it will be less likely that there will be a match to the sample, and, in fact, the color may appear uneven. The color and/or colored release agent that is used during the stamp process may look blotchy or uneven. Danchanko Inc. has no control over how the color and release appear after concrete is finished. *Please note that brown or beige colors are made with pink pigment and may have a pinkish tone upon placement and cure.*
 - Efflorescence may occur in colored and/or exposed aggregate concrete projects – this is a condition that is caused by weather conditions and chemicals in the concrete. Although we take every precaution to avoid efflorescence, we cannot guarantee it will not occur. If it does occur, there will be an extra charge to acid wash and re-tint the concrete.

Exposed aggregate customers may also have the same effects of concrete looking blotchy and/or uneven as explained above in colored concrete section. In some cases, the stones that are exposed on the surface may become loose and fall away from the surface. You may get patches of stone missing from the surface after placement. This can look unsightly if the concrete has been sealed and can usually be fixed by a fresh coat of sealer.

** If you are considering a concrete driveway we would recommend that you stay away from all decorative finishes for this application. A typical broom finish for a driveway will be the most suitable product for this application.

*** There are remedies to fix the above problems, but they may not completely fix the occurrences. We will work with you to correct the problem, but please understand that there is no guarantee.

If you have any questions, please feel free to call our office or email us.